OHSU Library Monthly Statistics
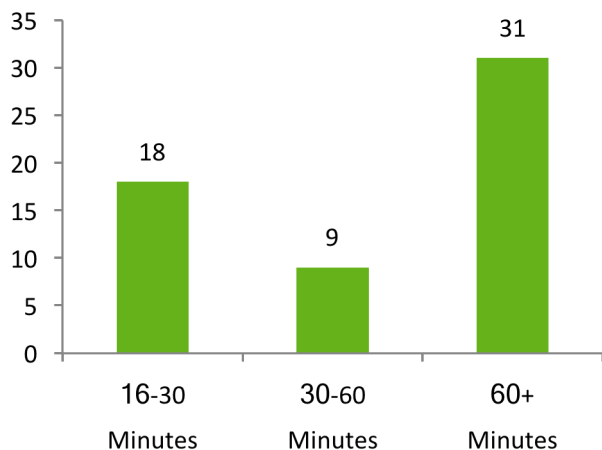
September 2017
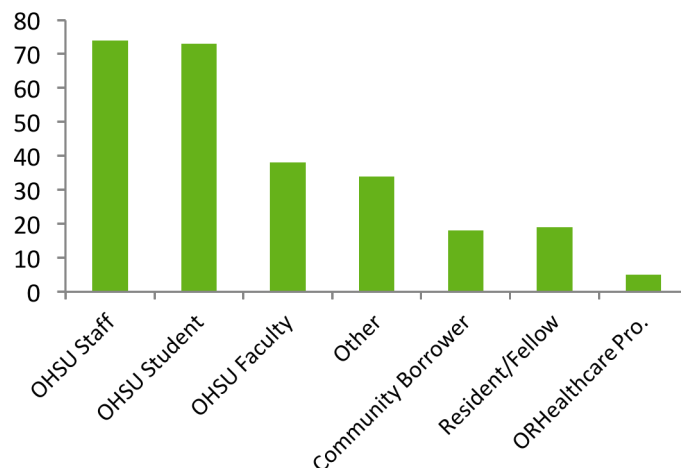
Question Complexity

Total # Questions: **343** (214, 15 min or less)

Bar chart values:
- 16-30 Minutes: 18
- 30-60 Minutes: 9
- 60+ Minutes: 31

Question Source

Affiliation

Bar chart (approximate values): OHSU Staff ~74, OHSU Student ~73, OHSU Faculty ~38, Other ~34, Community Borrower ~18, Resident/Fellow ~19, ORHealthcare Pro. ~5
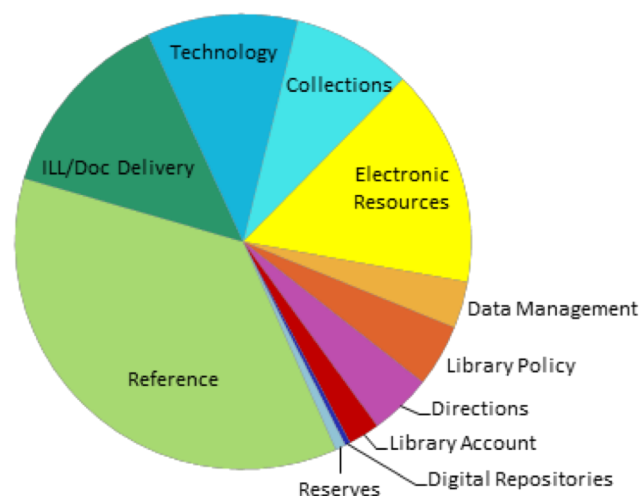
Questions at a Glance

OHSU Departments Asking Highest % of Library Questions

- 18% **Medicine**
- 11% **Basic Science**
- 11% **Psychiatry**

Academic Programs with Highest % of Library Questions

- 31% **Nursing**
- 16% **Medicine UME (MD Program)**
- 9% **Public Health**

Question Type

Pie chart categories: Technology, Collections, Electronic Resources, Data Management, Library Policy, Directions, Library Account, Digital Repositories, Reserves, Reference, ILL/Doc Delivery

Sample Question

I am resident researching Adverse Childhood Events and traumatic stress, particularly with respect to resiliency skills building and how that might impact kids with ACEs.   – Answered by Laura

ILL Lending/Borrowing	Checkout Book /Journal	Checkout Course Reserve	Summit Lending/Borrowing	BICC Gate Count	BICC After-Hours Gate Count	LRC Gate Count
878/227	335/98	106	140/49	3,733	402	7,825